

## PROGRAMMA ERASMUS PLUS 2016/2017

## **AVVISO DI SEMINARIO**



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## How to replace numerical rating scales with words, using statistical methods

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ABSTRACT: Psychological constructs, such as emotions, thoughts and attitudes are often measured by asking individuals to reply to questions using closed-ended numerical rating scales. However, when asking people about their state of mind in a natural context ("How are you?"), we receive open-ended answers using words ("fine and happy") and not closed-ended answers using numbers ("7"). Nevertheless, responses to open-ended questions have to date been difficult to quantify objectively. Here, we demonstrate that our open-ended semantic questions approach analysed with statistical semantics yields good statistical properties with competitive, or higher, validity and reliability than corresponding numerical rating scales. As these semantic measures are based on natural language and both *measure* and *describe* psychological constructs, they have the potential of complementing and extending traditional rating scale. The talk will be complemented by a practical workshop.